

Support Request

DotDude.com, Inc.
d.b.a. Rocket Point of Sale
Bradenton, Florida 34211

All fields need filled in order to give support for your Point of Sale.

My Current POS Serial#: Version:
Serial # found at the top of the Sign-On Screen

My Phone# to call me back: Ask For:

My Store Name or Company:

Select the Type of Support you are Requesting (see website for detailed explanations of support)

Circle Your Choice

Normal Business Hours are 8:30 to 4:30 EST

WE CALL YOU SUPPORT - Normal Business Hours - *(may require dial-in below)* \$145.00

WE CALL YOU SUPPORT Weekend / Evenings - **After** Normal Business Hours \$195.00

*If a Dial-In is required, I authorize you to charge the additional fee for this service: YES NO

WE DIAL-INTO YOUR COMPUTER SUPPORT - Normal Business Hours \$160.00

WE DIAL-INTO YOUR COMPUTER SUPPORT - **After** Normal Business Hours \$220.00

REPAIR CORRUPTED DATA FILES Normal Business Hours \$350.00

REPAIR CORRUPTED DATA FILES - **After** Normal Business Hours \$400.00

SUPPORT AGREEMENT (1 YEAR) \$399.00

You are Authorized to Bill my Credit Card for \$ _____ * Visa/MC/AMEX only

Card#:

Expiration: Security # on Back of Card:

Name on Card:

Card Billing Zip Code: Signature: _____

Comments: Print Clearly - Return Calls will be from Private or Blocked phone system.

All Sales Final - No Refunds or Credits

(Email this form back)

Email: