

## Upgrading from an older version of Rocket POS to the Newest Version

Currently we are at **Rocket POS version 9.x**

You may also be using the old Nickel Tracker, SureSell POS, or Biztracker POS. These are the same POS programs as the RocketPOS but Branded under a different name.

**Make sure NO ONE is on your computer or Network running the Point of Sale.**

The first thing you will need to do is download the current version from our Website.

<http://www.rocketpos.com/Downloads/downloads.asp>

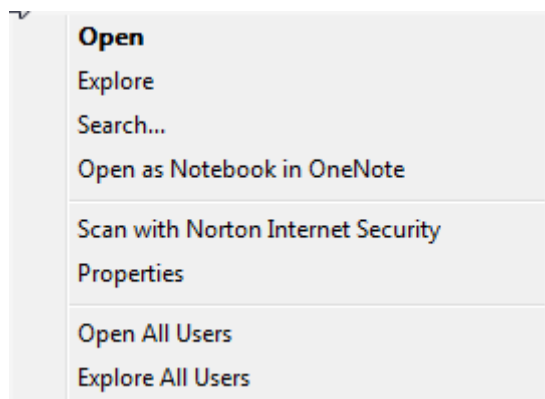
Copy the downloaded file to your hard drive somewhere will you will remember where it is. The download file is called: **UnZipMe.zip**

You will need a **password** to install the new setup program. This can be only be obtained from your dealer or RocketPOS. Make sure you have this password before continuing.

You should have been emailed two files from your dealer or directly from RocketPOS.com. These files start with the letter **NSI**. They will also include your serial number within the file name. The TEXT file will contain your company name and information. Click on this file to make sure your company name and address along with your phone number is correct. These CANNOT be changed except by RocketPOS. This is how RocketPOS protects its software from piracy.

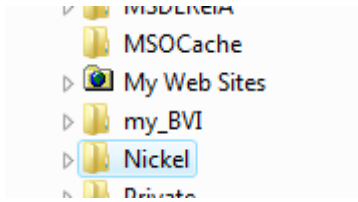
Next; find the NICKEL folder on your computer or file server. MAKE A COPY OF IT. – This is so if the new install has a problem during installation; you can rename your original copy back and keep on using your current version.

Bring up **Windows Explorer** by right clicking on your start button.



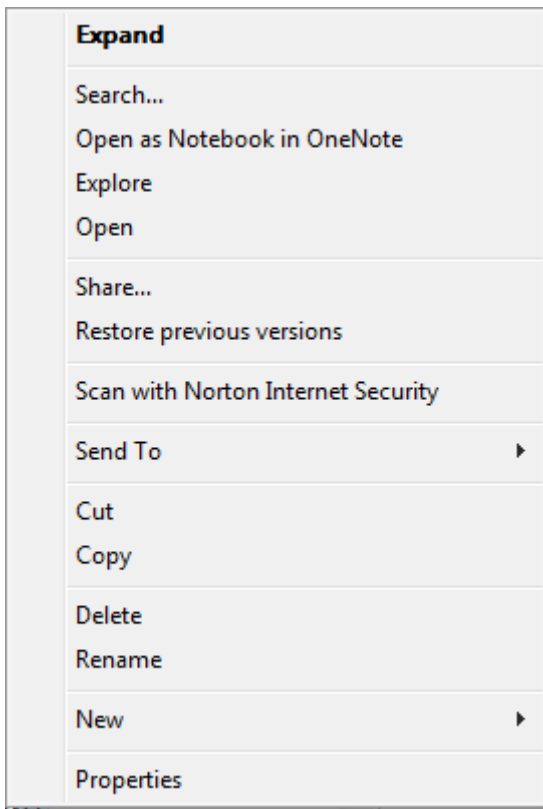
Now click on **Open All Users**

Once Windows Explorer is open, find the NICKEL folder. Typically this is on your Server or C: drive

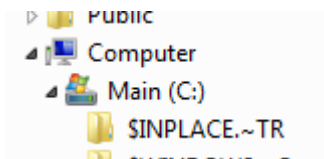


*(If you are an old SureSELL user, your folder will be called SureSELL instead of NICKEL. From this point on, you should use the new NICKEL folder by RENAMING your SureSELL folder to NICKEL before continuing.)*

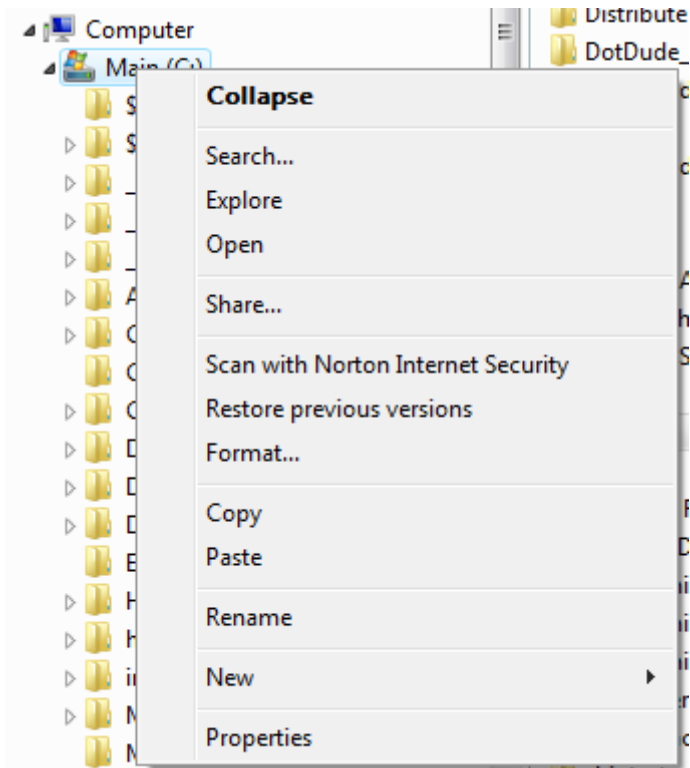
Right click on the **NICKEL** folder



Click on the **Copy** command



Now click on the **C:** and then Right click and select **Paste**



This will make a duplicate copy on your hard drive. Why did we do this? In case the new install has a problem during installation. If it does mess up, delete the NICKEL folder and rename the copy of Nickel folder back to NICKEL. You will now be back where you were before trying the upgrade.

If all of the above went without a hitch, continue on with the rest of the install.

Now find the file you just downloaded called UnZipMe.zip

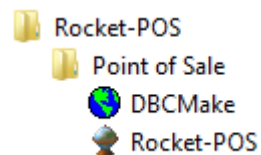
Double Click on the file

A window will open and then click on the **Setup.exe** file

This will start the new Installation routine.

Follow the on screen instructions.

Once the Install is complete, copy the NSI unlock files to your NICKEL folder at this time.



You should have two new ICONS on your start menu;

**Run the new dbcmake.** The dbcmake screen will come up as shown below. Click the big button. This will bring your data files up to the current settings.

When this is done, click the Unlock button, agree to the rules, and find the new NSI file you should have gotten from your dealer or RocketPOS. Once you click on the new NSI file, your system will now be unlocked.

You should now be able to use the POS as always but with all the new features.



If everything has preceded this far with any problems, you should enter the Point of Sale and do a backup immediately.

See our latest manual for all the new upgrades and new features. A copy of the latest manual can be found on our website at <http://www.rocketpos.com/Manual/manual.asp>

**If you have a Network version** – You will now need to go to each work station and run the setup program. This will cause the Tracker.exe to be replaced with the newest version. **DO NOT run dbcmake** at the work stations. All setting should already be in place.

If you have a problem or questions before your install, see your dealer or call RocketPOS.

**Mercury Users** – When upgrading you will need the latest DSIClient download – once this new software from Mercury is downloaded, install it as before.

<http://www.datacapepay.com/software/dsiclient/>

**Things NOT to Do**

- Upgrade after normal business hours – we can't help you then.
- Upgrade on a Friday Afternoon – our tech support is usually very busy at this time.
- Tug on Superman's cape – just checking if you're paying attention.